

# Partner Enablement Program Portal



## What is the Partner Portal?

The **Partner Enablement Program Portal** equips IntelSat solutions partners with the tools and resources needed to streamline success with IntelSat and their customers. The portal acts as a one-stop online shop for IntelSat solutions partners to access:

### Product Information

- Product overview resources such as brochures and eBooks
- Notifications regarding product enhancements and updates
- Coverage Maps
- Qualified terminal information and guides

### Marketing Enablement Resources

- IntelSat brand information and co-marketing guidelines
- Co-brandable marketing collateral
- Campaigns in-a-box
- Sample messaging and artwork
- Sample emails, social media posts, email banners, display ads
- Sample web copy and landing page copy
- News release template

### Technical Training and Guides

- Service Management Portal (SMP) documentation and video guides
- Step-by-step training on how to utilize the SMP platform

### Sales Enablement Resources

- Positioning guides for the Flex Network
- Product tip sheets and battlecards

### Contact Support

- Contact information for your IntelSat Support Team

## Frequently Asked Questions:

### How Do I Gain Access and Log into IntelSat Partner Enablement Program Portal?

Request access to the Partner Portal by completing the "Request Access" form on the login page of the portal. If you are requesting your company's business domain in the Partner Portal for the first time, you will be registering an account for your company as well. Fill out the form with your business email (no personal email address may be used), contact information, and company information.

Once your request is accepted, you will receive an email from [support@partners.intelsat.com](mailto:support@partners.intelsat.com) with your username and a temporary password. You will be required to change your password upon first login.

### How Do I Reset My Partner Portal Account Password?

To reset your Partner Portal profile password, please contact [solutionspartners@intelsat.com](mailto:solutionspartners@intelsat.com).

